



United Nations Development Programme
Country: Republic of Serbia
Annual Work Plan 2017- 2018

Project Title Serbia at Your Fingertips – Digital Transformation for Development

UNDAF Outcome(s): By 2020, governance institutions at all levels have enhanced accountability and representation to provide better quality services to people and the economy.

Expected CP Outcome(s): By 2020, governance institutions at all levels have enhanced accountability and representation to provide better quality services to people and the economy
(Those linked to the project and extracted from the CPAP)

Expected Output(s): Governance institutions operate in a more open and effective manner
(Those that will result from the project and extracted from the CPAP)

Implementing Partner: Office for IT and e-Government (ITE)

Responsible Parties: Office for IT and e-Government (ITE)

| Brief Description | |
|--|---|
| <p>With digital transformation of the national economy and public administration high on the government's agenda, Serbia now has a good chance for future-proofing its administration's capabilities for rapid deployment of cost-effective, secure and citizen-focused e-services, and coordinated implementation of ICT policies. First steps have been made with the establishment of the Office for IT and e-Government (ITE) and strengthening of the Ministerial Council for IT and Innovative Entrepreneurship (IT Council), but expectations from these institutions run high and they need an initial push to meet the expectations and demonstrate the ability of the government to deliver. This project aims to support the efforts to build internal capacities of the ITE for effective coordination and implementation of the digital government strategy, providing support to other institutions in introducing e-services, building a common ICT infrastructure and shared services, and maintaining close relations with the key stakeholders and the public. As the ITE has also received an additional mandate for operationally delivering a part of the IT Council agenda, this project aims at supporting the efforts of the IT Council at enhancing the digital transformation of Serbia's economy and ensuring its most dynamic and innovative elements continue to grow and benefit all segments of society.</p> <p>The 2017 AWP launches first activities on Output 4, related to delivering the IT Council priority measures.</p> | |
| <p>Programme Period: 2017</p> <p>Key Result Area (Strategic Plan): Growth and development are inclusive and sustainable, incorporating productive capacities that create employment and livelihoods for the poor and excluded Development debates and actions at all levels prioritize poverty, inequality and exclusion, consistent with our engagement principles</p> <p>Atlas Award ID: 104516</p> <p>Project ID: 106040</p> <p>Start date: November 2017</p> <p>End Date: December 2020</p> <p>LPAC Meeting Date: 20 October 2017</p> <p>Management Arrangements: NIM</p> | <p>Total resources required: USD 90,640</p> <p>Total allocated resources: USD 90,640</p> <p style="padding-left: 40px;">Regular/UNDP</p> <p style="padding-left: 40px;">Other:</p> <p style="padding-left: 80px;">Government USD 90,640</p> <p>Unfunded budget:</p> <p>In-kind Contributions:</p> |

Agreed by ITE: _____

Agreed by UNDP: _____

I. ANNUAL WORK PLAN 2017

| EXPECTED OUTPUTS <i>And baseline, indicators including annual targets</i> | PLANNED ACTIVITIES <i>List activity results and associated actions</i> | RESPONSIBLE PARTY | PLANNED BUDGET | | |
|---|--|-------------------|---------------------------------------|--|---------------|
| | | | Funding Source | Budget Description | |
| <p>Output 4</p> <p>Supported growth of the IT and innovative industries in line with the IT Council agenda</p> <p>Indicators:</p> <p>1. Number of participants having completed informal IT education</p> <p>2. Percent of the trainees employed within 9 months of attending the training</p> <p>Baseline:</p> <p>1. 100 in 2017</p> <p>2. tbd</p> <p>Targets:</p> <p>1. 900 in 2018</p> <p>2. 40%</p> | <p>4.1 Activity result: 900 people trained in IT skills most in demand by the private sector in 2018</p> | ITE | Gov't CSA | 72100-Company Contracts | \$ 80,000.00 |
| | | ITE | Gov't CSA | 64300 / 74500-Direct Project Costing | \$ 3,200.00 |
| | | ITE | Gov't CSA | 71400-Contractual Services Individuals | \$ 4,800.00 |
| | | | Subtotal Direct Project Costs | | 88,000 |
| | | | General Management Services 3% | | 2,640 |
| | | | TOTAL PROJECT COST | | 90,640 |